

# FOUNDRA<sup>X</sup>

**NEW!**

## Equipment Support Packages



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Foundrax Engineering Products Ltd

Foundrax.co.uk

## Take out a Foundrax support package for your BRINtronic system today!



The new Foundrax Hardness Testing Support Packages are an excellent way to protect, extend, and optimise the performance of your Foundrax equipment.

As an owner of Foundrax equipment you already have the reassurance that you have the most rugged and reliable equipment in the industry, but as any equipment gets older the risk of mechanical or electrical failure increases.

Whether your equipment is brand new, or you are looking to secure coverage for the future on a unit you already own, our support packages offer flexible coverage to suit your needs. Your support package can start at any point from the day of purchase to three years after delivery\*. You have the choice of 12, 24 and 36 months' cover (subject to eligibility) and the longer the coverage, the greater your savings.

*\*subject to a pre-assessment of the equipment for existing units.*

### ***Minimize Downtime and Maximize Productivity***

Unplanned downtime can be costly and disruptive. Our rapid-response support, including remote access for diagnostics, and loan equipment options, helps to ensure that any disruptions are minimised and your testing operations can continue with minimal delays.

## What are the benefits?

### ***Cost Control and Predictable Maintenance***

Our support packages make it easier to manage costs by including preventative maintenance, calibration, and telephone support as standard, offering protection from unexpected bills. An annual comprehensive health check of your equipment is included, helping to identify and address any potential issues before they might become a problem.

Additional options such as unplanned labour, loan equipment, remote access support, free software upgrades (normally chargeable), and discounted parts, allow you to tailor the plan to your specific needs. By locking in today's prices, you also safeguard against future cost increases.

### ***Expertise You Can Trust and Enhanced Equipment Longevity***

Regular maintenance by our highly-trained technicians, combined with the use of genuine Foundrax parts, extends the lifespan of your equipment, reducing the risk of failure and maximising your return on investment. Our expertise guarantees optimal performance, reliability and safety, giving you peace of mind that your equipment is maintained to the highest standards.

### ***Regulatory Compliance and Consistency***

Ensure that your Foundrax hardness testing equipment remains compliant with industry regulations and standards. Regular calibrations and expert maintenance will help ensure your equipment consistently meets all required specifications, safeguarding the quality and accuracy of your testing results.

## Comprehensive Support, Wherever You Are

All our support packages include telephone support as standard, and our Performance and Premier packages offer additional remote access support, allowing us to get directly onto your system to diagnose any issues and potentially resolve them on the spot, so we can get you back up and running as quickly as possible.

What's included	Basic	Performance	Premier
Comprehensive service, preventative maintenance, calibration, verification and UKAS certificate of calibration. Excludes unplanned maintenance.	✓	✓	✓
12 month telephone support	✓	✓	✓
Breakdown cover – loan unit provided free of charge (target to despatch 3 days, maximum 5 days in most cases). Please note that the loan unit may be a different model and may be Windows or Linux based.		✓	✓
Remote access software support		✓	✓
Non-hardware dependent BRINtronic software upgrades (potentially worth over £800!)		✓	✓
Labour for unplanned maintenance at Foundrax, plus subsequent calibration, verification and UKAS certification, plus 10% discount on spares			✓

## Priority Response

Customers who opt for our Performance and Premier packages receive priority support, with fast-tracked responses for on-site and remote service. This ensures that any issues are resolved quickly, minimising potential disruptions and keeping your operations running smoothly.

## Up-to-date with the Latest Software

Our Performance and premier packages include valuable software updates free-of-charge, keeping your equipment running with the latest enhancements and ensuring your systems are as efficient and up-to-date as possible. This is particularly important as technology and industry standards evolve.

## Peace of Mind

Whether you're facing an unexpected mechanical issue or just need routine maintenance, you can trust that your equipment is in safe hands with Foundrax. Our goal is to provide you with peace of mind, knowing that your hardness tester is always operating at peak efficiency and ready to meet your testing demands.

## Sustainability Commitment

By maintaining and extending the life of your equipment, our support contracts contribute to sustainability efforts by reducing waste and promoting the efficient use of resources.



## Contact Us



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Foundrax was established in 1948 and is the only company in the world to truly specialise in Brinell hardness testing equipment and accessories. We invented commercial automatic Brinell measurement and were the first company to be officially recognised for the manufacture of Brinell Reference Blocks in the UK. We have manufactured several National Standard Calibration machines and production machines which have performed tens of millions of tests (over 30 million in one case). Our equipment is exported to 45 countries around the world.

The Foundrax range includes everything from reference blocks, portable Brinell hardness testers and National Hardness Standard Calibration Machines through to heavy duty, fully automatic production machines which operate 24/7.

Not only is our equipment used in several National Metrological Institutes providing National hardness standards, but it is also found in steelworks, foundries, forges and heat treatment plants around the world and in many other industries besides.



UKAS accredited



Supporting the Brinell test globally for nearly 70 years



Innovators and specialists



Custom designed machinery

Blocks exceed the requirements of BS EN ISO 6506 / ISO 6508 and ASTM E10 / E18-20 as appropriate.

## Field-proven durability

Laboratory precision under steelworks conditions

